



USAID
FROM THE AMERICAN PEOPLE

FREE TO WANDER, BUT EMPOWERED TO IMPACT

September 27, 2018

TICORA V. JONES

@TicoraVJones

Center Director, Center for Development Research

US Global Development Lab

USAID



USAID
FROM THE AMERICAN PEOPLE

Expanding the Multidisciplinary Research and Innovation Ecosystem through Universities

September 27, 2018

TICORA V. JONES

@TicoraVJones

Center Director, Center for Development Research

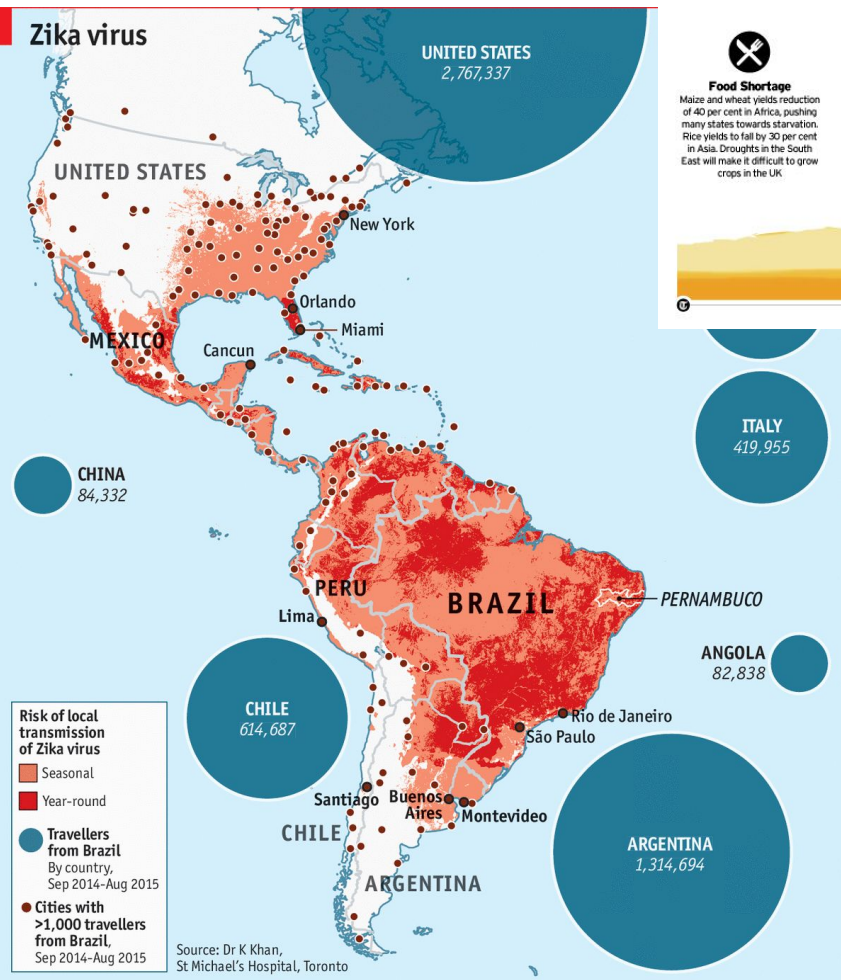
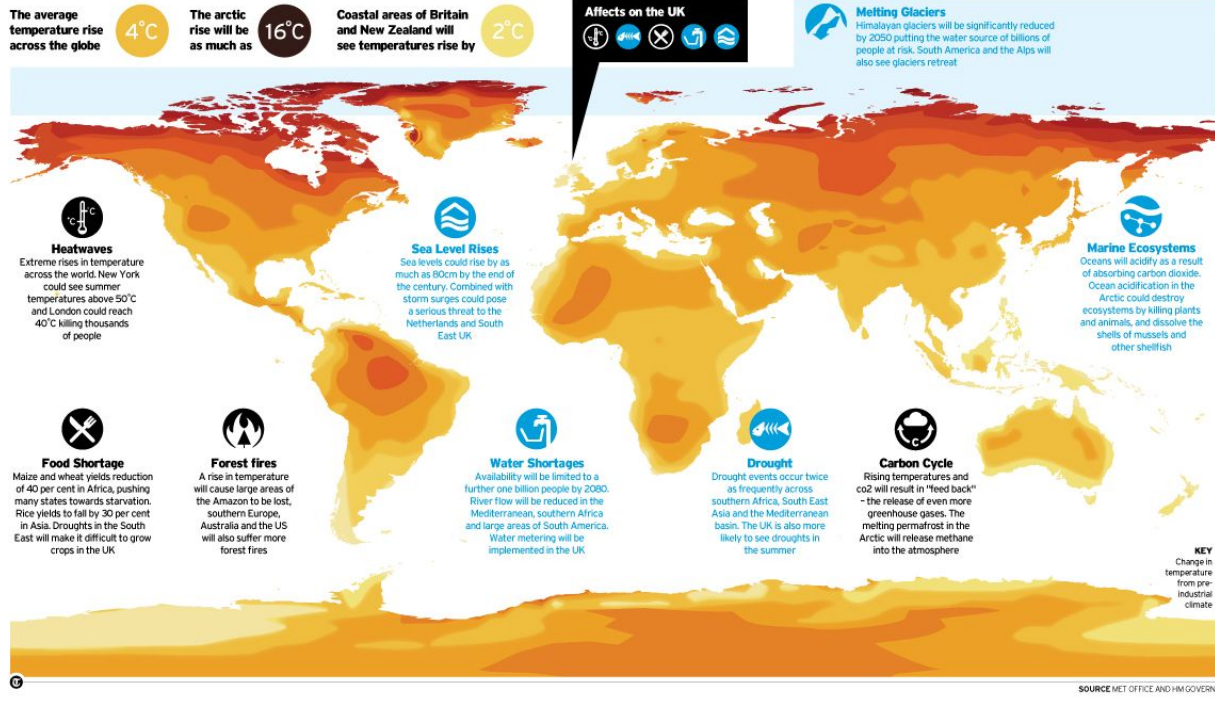
US Global Development Lab

USAID

Current models of universities (and science)



CLIMATE DESTABILISATION



...but modern day challenges require us to go beyond borders and sectors.

**What is the future of
“innovation”?**

Who is included?



Grace Nakibaala, Uganda

One of Three Africa
Innovation Challenge Winners

Project **PedalTap** will help
improve Community Health and
Family-Well Being



Johnson & Johnson



A photograph of two women in a rural, outdoor setting. They are both carrying large baskets filled with long, thin sticks or reeds balanced on their heads. The woman on the left is wearing a red and yellow patterned dress and a red headscarf. The woman on the right is wearing a red sleeveless top, a yellow and black patterned headscarf, and sunglasses. They are standing in a field of tall grass with a blurred background of buildings and trees.

ML & AI in Development

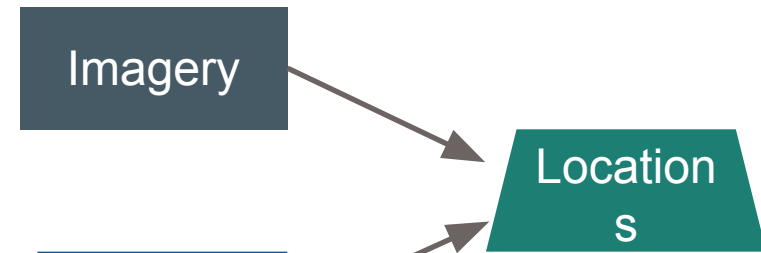
Exploring with eyes wide open

Agenda

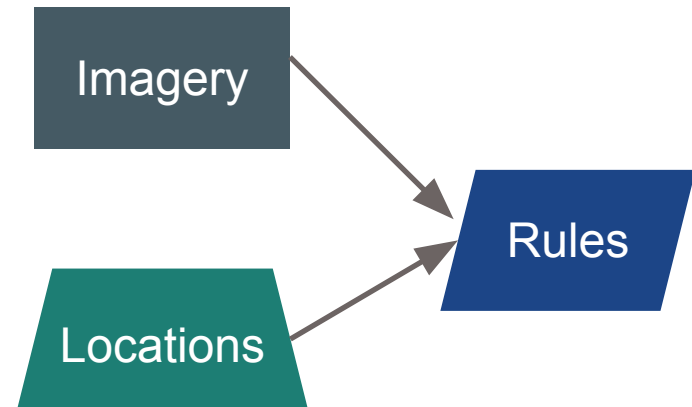
- What are Artificial Intelligence (AI) and Machine Learning (ML)?
- How are they currently being used in global health and development?
- Potential benefits of using ML/ AI in development and Global Health
- Potential risks of ML/ AI
- Moving forward: Guiding principles and capacity building for effective and responsible ML/ AI integration

“Cartoon” Machine Learning

Traditional coding



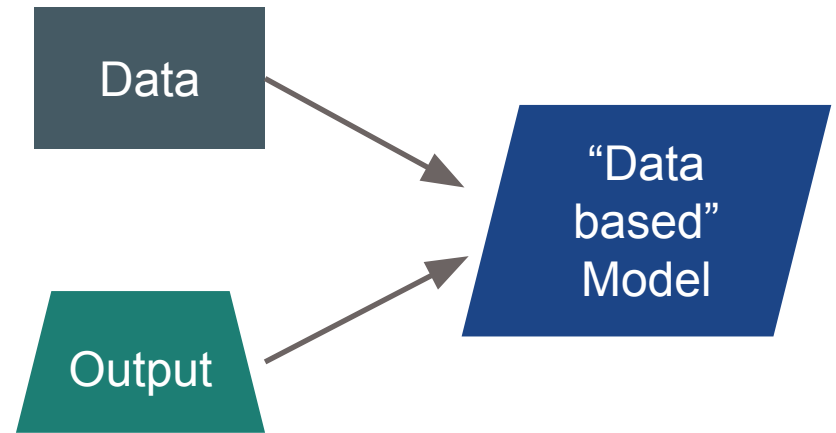
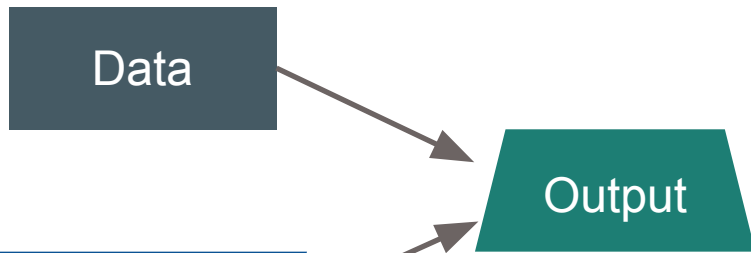
Machine learning



“Cartoon” Machine Learning

Traditional coding

Machine learning



AI and ML

- Allow computers to make data-derived predictions and automate decisions

**Machine learning =
data-driven predictions**

Computers recognize patterns in data and use these patterns to make future predictions.

**Artificial intelligence =
smart automation**

Computers enable automated decision-making that is meant to mimic human-like intelligence.

- Becoming ubiquitous in our lives (interactive maps, tailored advertisements, voice-activated personal assistants, etc), but it's only the beginning!

Supervised Machine Learning: Classification



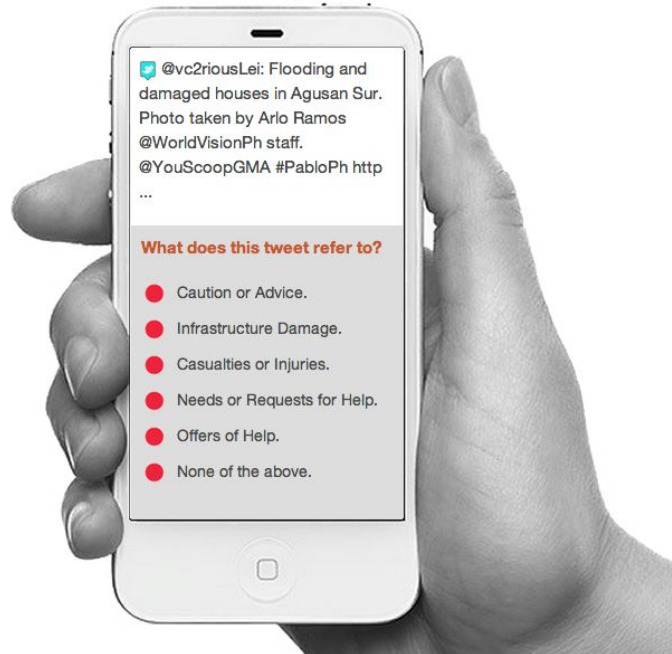
Dogs?
Or fried chicken?

Supervised Machine Learning: Classification

Tweet Clicker: MicroMappers

You have completed:  tweets from **58**

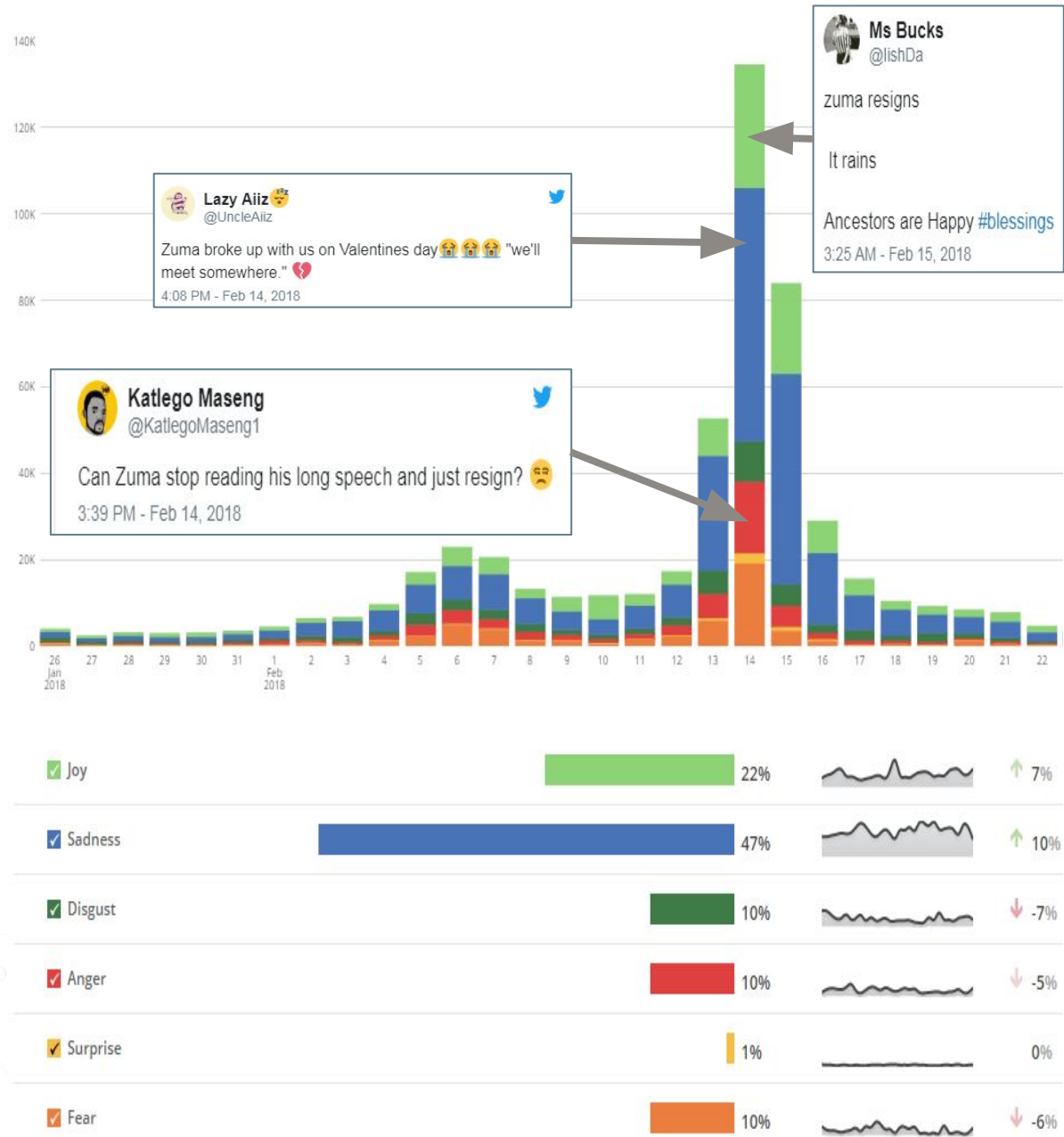
 Tutorial



Using social media
to guide disaster
response

Supervised Machine Learning: Classification

Tagging tweets
by emotional
content



Point-of-Care Diagnostic Testing

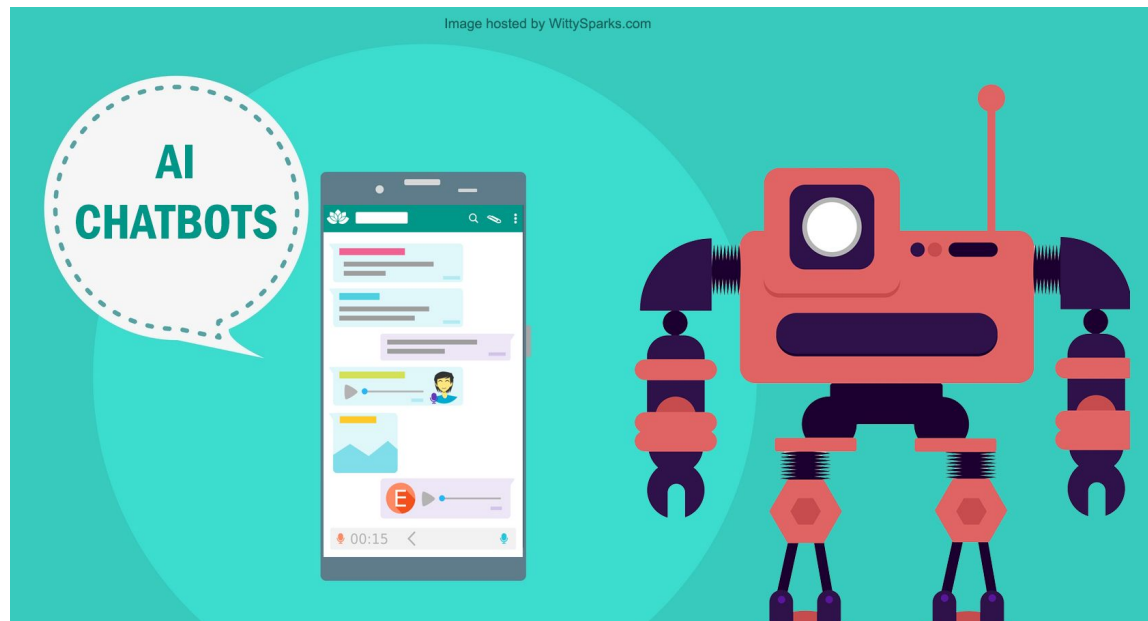


- ❑ Malaria diagnosis, species identification, parasite quantification based on analysis of digital photos
- ❑ Offers an alternative to traditional diagnostic tools (manual microscopy, PCR, etc), which tend to be expensive and time-consuming
- ❑ Inexpensive, rapid, and highly accurate (Eshel et al. 2016, J Clin Microbiol)
- ❑ Similar platforms in use for hookworms and schistosomiasis

Content Generation to Improve Health Outcomes

Mental Health Chatbots

- ❑ Allow people to talk through depression, anxiety, fear, etc. with a computer
- ❑ Improved **access** to care (large caseloads, available 24/7)
- ❑ May help mitigate effects of **stigma**



<https://www.wittysparks.com/ai-chatbots-trends-dominating-in-2018/>

Content Generation to Improve Health Outcomes

Karim

- ❑ Developed to combat mental health issues among Syrian refugees
- ❑ Personalized text message conversations in Arabic to help refugees with emotional problems
- ❑ Uses natural language processing to analyse the person's emotional state and return appropriate comments, questions, recommendations.
- ❑ Any clear indication of self-harm or intent to harm others prompts human intervention
- ❑ Interest from Lebanon's Ministry of Public Health and United Nations World Food Program



<https://www.businessinsider.com/psychotherapy-bot-in-middle-east-2016-3>

Other bots currently being developed to help people affected by gang violence (Brazil) and H.I.V. (Nigeria)

Possible Benefits to AI/ ML in Development



- ❑ Discover new relationships
- ❑ Design better interventions
- ❑ Improve targeting (i.e. sending the right message to the right person at the right time)
- ❑ Enhance efficiency through tailored services and early action

Possible Applications for AI/ ML in Global Health

- ❑ Improve patient access to, engagement with, and ownership of their healthcare
- ❑ Enhance supply chain with 'smart' components
- ❑ Replace clinical trials with real world evidence generation
- ❑ Precision public health - tailor interventions to specific populations
- ❑ Improve accountability and performance management
- ❑ Train new health workers with AI-enabled learning approaches



<https://www.mastersdegree.net/masters-degree-global-health-career-options/>

ML and AI in development: What can go wrong?

ML can contribute to:

- ❑ Creating unfair exclusion
- ❑ Reproducing existing inequities
- ❑ Obscuring accountability
- ❑ Premature automation

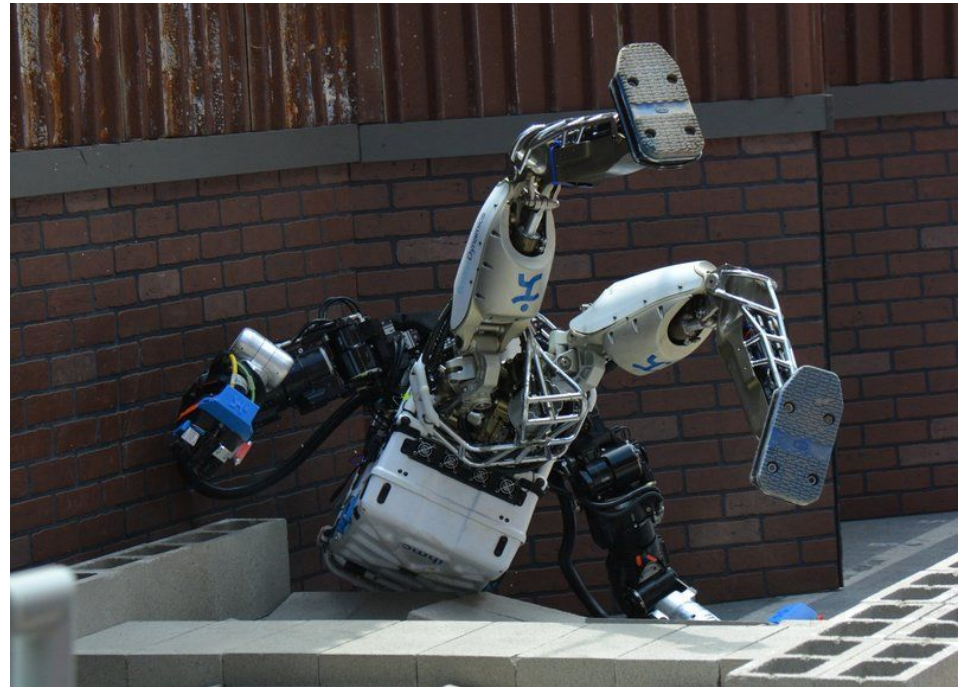


Image credit: DARPA Robotics Challenge

Creating unfair exclusion: Invisible minorities

Possible Causes:

- ❑ Training data comprises majority population samples; limited or no representation of minority populations
- ❑ Model development teams lack diversity to prompt minority-sensitive evaluation



<https://medium.com/mit-media-lab/the-algorithmic-justice-league-3cc4131c5148>

Reproducing existing inequities: Bias in training data

Turkish English Cebuano Detect language ▾

↔

o bir hemşire
o bir doktor
o bir mühendis
o bir aşçı
o bir arkadaşım
o bir sevgili
|

83/5000

Reproducing existing inequities: Bias in training data

Turkish English Cebuano Detect language ▾

↔ Turkish Cebuano English ▾ **Translate**

o bir hemşire
o bir doktor
o bir mühendis
o bir aşçı
o bir arkadaşım
o bir sevgili
|

she is a nurse
he is a doctor
he is an engineer
she is a cook
he is a friend
she is a lover

☆ 📄 🔊 🔗 ✎

83/5000

How do we amplify the good & minimize the bad?

Development actors have a role to play!

We can and we must:

- ❑ Advocate for our development problem
- ❑ Leverage local expertise
- ❑ Speak up for context
- ❑ Critically assess tools with end users in mind



Capacity Building for effective and Responsible AI/ ML in Development



- ❑ Strengthen local technical capacity
- ❑ Strengthen local governance structures
- ❑ Ensure responsible data practices
- ❑ Ensure responsible, shared learning
- ❑ Track workforce implications

Guiding Principles for effective and Responsible AI/ ML in Development



- ❑ Ensure tech application is effective, inclusive, and fair
- ❑ Determine when ML/ AI offer a suitable solution
- ❑ Understand the limitations and know when and how it can do harm
- ❑ Commitment to addressing and mitigating potential harms

Questions & Guidance: Ensuring Fair, Inclusive Use of AI and ML in Development

Strategy & Research has a Newly Released Long-form Report

- ❑ Highlights promising **use-cases** of ML in development, and how some innovative organizations are getting it right
- ❑ Explores **fundamental issues** around ML and AI
- ❑ Offers **guidance** on how to mitigate harms and help establish safeguards as we explore AI and ML in our work



Reflecting the Past, Shaping the Future:

Making AI Work for International Development

